

Domol guides personal-injury clients with patience, empathy

By: Michaela Paukner, mpaukner@wislawjournal.com September 16, 2020 11:55 am

Robert Domol, a personal-injury lawyer at Hupy and Abraham's Green Bay office, believes in making things fair for everyday people fighting big insurance companies and corporate defendants in court.

"It can be very sad, but it's fulfilling to help them and set them up financially if we can't get them back to how they were before the accident," Domol said.

Domol grew up watching his father, who's also an attorney, helping personal-injury victims. He's now made it a point to do the same in his career.



Robert Domol – Hupy and Abraham

Domol puts his clients at ease during what are often the hardest times of their lives. He's forthcoming about the lengthy legal process and tells clients to concentrate on their recoveries rather than their cases.

"I always want to make sure that from a medical standpoint, my clients are healed or to the maximum medical improvement," Domol said. "We have one shot at this."

Domol said the proof is in his results. He's obtained millions of dollars in successful verdicts and settlements for his clients.

"He has devoted his legal career to protecting the rights of people who have suffered serious injuries," said Jason Abraham, managing partner of Hupy and Abraham.

In one verdict, Domol obtained more than \$400,000 for an Appleton woman whose chronic headaches worsened after a car accident. The insurance company essentially denied her claim and refused to make an offer. Domol took the case to court, and the woman's testimony led to a successful jury verdict.

"That's a case that some lawyers would not have even taken because the priors were so bad," Domol said, "but if you build a rapport, listen to your client and tell their story in court, that's the kind of result that can happen."

Domol was told early in his career that he should try to understand exactly where clients are coming from. It's advice he now shares with new lawyers.

"Sometimes lawyers will think a personal-injury client is being difficult, but if you realize that's the way the pain might be manifesting, it goes a long way," Domol said. "Be patient and empathetic."

That's really helped in my practice and my day-to-day life."